



El Dorado County Emergency Services Authority

Policy Subject Matter: **9-1-1 Patient Destination**
Review Date:
Revision Date:
Creation Date:

I. Policy:

- A. Ordinarily, 9-1-1 patients shall be transported to the closest appropriate, most accessible, acute care hospital with a basic emergency department permit.
 - 1. The most accessible hospital may or may not be the closest facility geographically. Ambulance personnel shall take into consideration traffic, weather conditions or other similar factors which may influence transport time when identifying which hospital is most accessible.
 - 2. The most appropriate health facility may be that facility which is affiliated with the patient's health plan. Depending upon the patient's chief complaint and medical condition, it may be appropriate for the patient to be transported to a hospital where he/she can be treated by his/her personal physician and/or the individual's personal health plan and where medical records are available.
- B. Patients shall not be transported to a medical facility that has requested diversion due to internal disaster.
- C. A patient's request to be transported to a hospital other than the most accessible receiving hospital may be honored if:
 - 1. The patient's condition is considered sufficiently stable to tolerate additional transport time.
 - 2. The ECC has determined that such a transport request will not unreasonably remove the ambulance from the system and the Base Hospital concurs with the patient's request.
- D. The Base Hospital must concur with all patient transports to other than the most accessible receiving facility.

II. Purpose:

The purpose of this policy is to ensure that 9-1-1 patients are transported to the most appropriate medical facility which is prepared to administer care appropriate to the needs of the patient.

EL DORADO COUNTY EMERGENCY SERVICES AUTHORITY

SUBJECT: 9-1-1 RECEIVING HOSPITALS

Hospital Name, Address, Phone	Trauma	Peds	OB/NICU	Burn	Helipad	Other
Barton Memorial Hospital 2170 South Ave. South Lake Tahoe (530) 541-3420						
Kaiser Foundation North 2025 Morse Avenue Sacramento (916) 973-5000						
Kaiser Foundation Roseville 1600 Eureka Road Roseville (916) 784-4000						
Kaiser Foundation South 600 Bruceville Road Sacramento (916) 688-2430						
Marshall Hospital Marshall Way Placerville, CA. (530) 622-1441						
Sutter General Hospital 2801 L. Street Sacramento, CA. (916) 454-222						
Sutter Memorial Hospital 5151 F Street Sacramento, CA. (916) 454-333						
Sutter Roseville Medical Center One Medical Plaza Roseville, CA. (916) 781-1000						
UC Davis Medical Center 2315 Stockton Blvd Sacramento, CA. (916) 734-2011						