



El Dorado County Emergency Services Authority

Policy Subject Matter: **Non-Medical Emergencies**
Review Date:
Revision Date: **11.17.10**
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I. Policy:

To maximize the capabilities of the fire based advanced life support ambulance system for responses to a wide variety of emergency situations, while maintaining a managed state of readiness to immediately respond to the primary mission of medical emergencies.

II. Purpose:

To provide guidelines for the dispatching, move-ups, and diversion of medic units to non-medical emergencies.

III. Definitions:

Committed Resource – Unit may not leave the scene to respond to another request for service due to rescue operations already underway or the imminent probability of patient contact.

Non-Committed Standby – Unit is considered to be available to respond to any dispatched request for service or a requested move-up.

IV. Procedures:

A. Dispatch of Ambulances to Fire Related Calls

1. An ambulance may only respond to non-medical emergencies when directed by dispatch or at the request of an Incident Commander.
2. An ambulance shall be dispatched to all fire related calls as a committed resource when there is a reported injury or other medical emergency.
3. Only dispatch or the on-scene incident commander may designate an ambulance as a committed resource.

B. Move-Ups and Back-Up Coverage:

1. Move-up coverage will not be required when an ambulance is dispatched as a non-committed standby resource to a non-medical emergency within five (5) minutes or less of its assigned post position, however, the ambulance must be able to respond at all times to a dispatched medical call within one (1) minute.
2. In the event an ambulance is dispatched as a non-committed standby resource to a non-medical emergency which is more than five (5) minutes from its assigned post position, dispatch shall consider a move-up to cover the geographical service area (GSA) according to JPA policy 403.

3. In the event an ambulance is dispatched as a committed resource at a non-medical emergency, dispatch shall initiate a move-up to cover the GSA according to the JPA policy titled System Status Management.

C. Diversion

1. An ambulance shall not divert itself from a medical call to a fire-related non-medical emergency unless directed to do so by the ECC.
2. In the event an ambulance is dispatched to a medical call while responding to a fire related call, it shall respond to the medical call immediately, as directed by the ECC.

- D. Unless an ambulance has been committed to a non-medical emergency by dispatch or the on-scene incident commander, personnel shall not engage in interior attack or any other activity which may delay their response to a medical emergency call by more than one (1) minute.

- E. The ECC shall be notified immediately whenever an Incident Commander commits an ambulance to a non-medical emergency.



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